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**Kenect has made my job so
much more efficient**

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**Kimberly Barnes
Medical Scheduling Coordinator**

Business:
PAI MEDICAL
GROUP

Location:
US & CANADA

Type:
HAIR TRANSPLANT
CLINIC

Solutions:
[Business Texting](#),
[Online Reviews](#),
[Web Leads](#)
[Online Payments](#)

WHO IS PAI MEDICAL GROUP?

PAI Hair Transplant clinics are located throughout the United States and Canada and offer a full range of hair restoration services including Hair Transplantation with our exclusive Multi-Unit Hair Grafting™, Hair Loss Prevention Treatments or Low Level Laser Treatments for hair loss.

CHALLENGE

Passalacqua and Associates had challenges:

- Getting in contact with patients - no one was answering the phone!
- Having contacts sync into one place so everyone can work as a team to answer questions
- No video chat to answer patient's questions

SOLUTION

How Kenect Solved these Issues:

- Kenect implemented business texting so customers responded much quicker
- Contacts and messages synced automatically into the Kenect system so all employees were able to see patients questions
- Kenect implemented video chat as another method of communication

RESULTS



Because of Kenect, our employees can have open communication and work as a team to answer all of our patient's questions



Kimberly Barnes



Texting is the preferred communication method for Clients



All contacts and messages sync into one place for team to see



Saves each employee 3+ hours per day



300+ Google Reviews since starting with Kenect

WANT A DEMO?
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888-972-7422



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